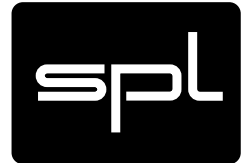


Repair Service Form



1. Warranty repairs are handled through the dealer only. Warranty terms differ from country to country. Always contact the dealer where you bought your SPL unit first.
2. Always contact a SPL partner (dealer, distributor, service center) before shipping a unit for repair.
3. If you send a unit for repair, fill out this form, print it and add it to your shipment. This PDF form can be filled out manually or with Acrobat Reader (e. g. to also use it as an e-mail attachment). All fields are important.

First and last name:

E-mail address or phone number:

Postal address including country:

Product name:

Model number:

Serial number:

Date of purchase (if known):

Dealer (if known):

Failure description. Please specify which functions or controls are affected:

How to box your unit

Please use the original packaging. If not available, use stable boxes and pay attention to some proper packing around the unit (e. g. stiff foam or bubbles). Do not use too soft, weak material, but a stable material that fixes the unit inside with distance to all sides.

